

11 - 12 October 2010

# TEAMS In Clinical Crisis Management

At the Heart of a Life-threatening Emergency

**You may be ready as an individual,  
but are you ready as a team?**

This 2-day course has been designed to leverage on the advantages inherent in simulator-based learning and is based on a holistic approach to crisis handling as encountered by clinicians in their professional practice.

Participants will be video recorded during the simulation exercises and played back for review and reflection. While the training experience is expected to be intense, the learner is likely to find the experiential learning gratifying and the reflective practice transformational.



## Target Participants

The course is aimed at benefiting the following:

1. Emergency Medicine physicians and surgeons in training
2. Respiratory, cardiology and all intensive care physicians in training
3. Doctors/nurses working in the Emergency Room, High Dependency Care wards and Ambulance Services.
4. Educators in Medicine and Nursing

Participants are assumed to already have a foundational knowledge of the management of common medical/surgical emergencies and focus on how they can use their knowledge of acute medicine to work as teams in crisis situations.

## Learning Objectives

By the end of the Course, the participant is able to:

1. Resuscitate effectively with a team of colleagues of common acute emergencies given clearly defined clinical scenario.
2. Identify factors that improve his effectiveness as a crisis team member in future emergency situations
3. Describe the communication skills and requirements of an empathic care-giver.

## Course Structure

The Course is limited to a maximum of 30 participants to enhance learning opportunities. The focus of the event is on learning through patient simulation while small-group discussions and didactic sessions will be interspersed in between the exercises.



## What is Simulation?

A simulation is an attempt to create a realistic experience in a controlled environment. In Clinical Medicine, simulation refers to the manipulation of an operating model that represents a patient physically and symbolically. The operating model, housed within a mannequin, comes with electronic biofeedback systems that closely resemble human behaviour in the way they reproduce physiological processes in action.

## The Simulation Exercise

During the exercise, participants are expected to respond by (i) making prompt clinical decisions promptly (ii) participating in the resuscitation team (iii) communicating problem situations to colleagues and patient's next of kin.

The assessor, on the other hand will observe the behavior and rate the participant's effectiveness on one or more performance dimensions. These include clinical competence, decision-making ability, willingness to take initiative, teamwork skills and crisis resource management.



The Medical Patient Simulator

(Photo courtesy of Medical Education Technologies, Inc RC 2008 METI)

**"The Human Patient Simulator allows medical students and clinicians to hone our clinical skills and practice clinical decision-making in a controlled setting without risking patient safety." - Dr Ong Blauw Chi (Faculty)**

**"An excellent experience. Eye opener. Strongly recommend it to all doctors and nurses. If given a chance, I would attend again." - Dr Steve Yang**

**"Doctors and nurses are usually trained separately. This course is a rare chance for us to train together as a team which is very useful in a crisis scenario." - Ms Koh Meng Poh**

Seats are limited.  
Register NOW!

Date

Monday & Tuesday  
11 & 12 October 2010

Time

8.30 am – 5.30 pm

Venue

SGH Institute for Medical  
Simulation & Education  
167 Jalan Bukit Merah Road,  
Tower 5 #03-10  
Singapore 150167

8 CME / CNE points

Registration Fee (includes 7% GST)  
\$500.00 per participant

**Deadline for registration : 11 Sep 2010**

For information, please contact :

Ms Yean Wei - 6321 4947  
Email : khoo.yean.wei@sgh.com.sg

Ms Esther Seah - 6321 3651  
Email : esther.seah.l.w@sgh.com.sg

All payment must be made at least 4 weeks before the course date. Please note that registration will only be confirmed upon receipt of full payment.

## REGISTRATION FORM

This registration form should reach us by **11 September 2010**. As places are limited, we strongly encourage you to register early. Please fax or send your registration to:

SGH Institute for Medical Simulation  
& Education (IMSE)  
167 Jalan Bukit Merah  
Tower 5, #03-10  
Singapore 150167  
Fax: 6878-0495

## DETAILS

Full Name : \_\_\_\_\_

MCR number : \_\_\_\_\_

Employee No (*Only applicable for SGH*) : \_\_\_\_\_

NRIC/Passport : \_\_\_\_\_

Job Designation : \_\_\_\_\_

Department : \_\_\_\_\_

Institution : \_\_\_\_\_

Tel/Mobile : \_\_\_\_\_

Fax : \_\_\_\_\_

Email : \_\_\_\_\_

## PAYMENT

I would like to make payment of **SGD 500.00** (inclusive of GST) by:

**Cash** (*Please make cash payment at IMSE*)

**Cheque** (*Please make cheque payable to*

*"Singapore General Hospital Pte Ltd"*)

**Billing address** (*Only applicable for corporate registration*)(*Local organisation*)

Attn To : \_\_\_\_\_

Organisation : \_\_\_\_\_

Address : \_\_\_\_\_

## CANCELLATION / REPLACEMENT POLICY

1. Any cancellation/replacement must be conveyed to IMSE in writing.
2. 50% of the registration fee will be refunded for cancellation received on or before 11 September 2010.
3. No refund will be made for cancellation received after 11 September 2010.
4. The organiser reserves the right to cancel the programme and fully refund the participants should unforeseen circumstances necessitate it.